



**Integrated
Care System**
Shropshire, Telford and Wrekin

**Health & Social Care
Training & Education**

CADEMY

2025 - 2026







PAGE

CONTENTS

4

INTRODUCTION

8

CLINICAL SKILLS

14

ENGLISH & MATHS

16

DIGITAL SKILLS

18

SHORT COURSES

22

COUNSELLING

24

STEP INTO WORK

25

CARE CERTIFICATE

26

DIPLOMAS

28

ACCESS TO HIGHER EDUCATION

30

APPRENTICESHIPS

32

FIRST AID

34

EFFECTIVE COMMUNICATION/
DIFFICULT CONVERSATIONS/DE-ESCALATION

36

TEACHING QUALIFICATIONS

38

HIGHER EDUCATION - MODULAR PROGRAMMES

Health & Social Care

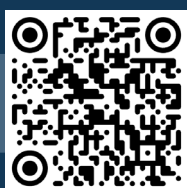
EDUCATION & TRAINING ACADEMY

INTRODUCTION

Telford College is working in partnership with Shropshire, Telford and Wrekin Integrated Care System to offer a range of education and training courses to employees across the system.

Telford College boasts impressive industry standard facilities including two 4-bedded hospital bays, a maternity ward and a social care space – all fully equipped with mock kitchens and bathrooms to create a safe learning environment. There are a range of interactive manikins, and teaching staff with a breadth of industry experience.

We aim to use simulation and technology to recreate the real-life environment using virtual reality headsets and simulated areas. Our mobile teaching unit is a simulated environment where the teaching and learning can be delivered at any location. The teaching space can have any simulated environment projected onto the background including sounds to give a fully immersive experience. This is available to hire: Please enquire by contacting clinicaladmin@telfordcollege.ac.uk



PLEASE ENQUIRE BY CONTACTING
clinicaladmin@telfordcollege.ac.uk

Meet the Clinical Educators

Stewart Riddle

RN(A), BSc(Hons), PG Cert in Austere Medicine



I have been a registered adult nurse for 18 years, specialising in emergency and pre-hospital medicine.

My clinical background is varied. Having trained as a nurse in the Army, I started my clinical journey in trauma and orthopaedics, moving into A&E and pre-hospital care where I have worked for the last 16 years. I am very proud of my military service which has allowed me to work within a deployed field hospital and on the front line delivering pre-hospital medicine to all that needed it.

Whilst working in the military I began to teach clinical skills using simulation-based training to enhance the experience of the learners and really found this to be my passion. I have developed and delivered several bespoke training packages, training all levels of clinical staff from doctors to front line medics. On leaving the military I continued with health education delivering specialist training to Staffordshire Police force, Bolton University pre-registration nurses and the RAF search and rescue teams.

As a clinical educator working at Telford College, I have a unique opportunity to help nurture and grow the future workforce for the NHS. We have bespoke clinical ward areas with modern kit and equipment in which students learn and practice their clinical skills in. This is enhanced by our simulation manikins and VR suite, which provides a fun and engaging environment to learn in.

Catherine Chaplin

RN(A), DipN, BSc(Hons), MSc, PGCHPE (NMC Teacher)



I have been a registered adult nurse for 30 years, with half of that time spent in an education role.

My clinical background is varied having worked in clinical settings such as urology, breast and upper-gastric surgery, renal unit (including transplantation) and colorectal surgery. For several years, I was a colorectal nurse specialist caring for patients who had undergone bowel surgery and stoma formation. I would care for them in the hospital but also support them in their homes.

When I moved into education, I worked in primary care supporting registered nurses and health care support workers in their educational development, and from there went onto become the clinical educator for a community trust supporting a wide range of Health Care Professionals.

I am also a registered teacher with the Nursing and Midwifery Council and have worked with the universities of Staffordshire and Chester leading projects on pre-registration student placements and clinical skills development in simulation environments.

I am passionate about the delivery of high-quality health care and supporting health care professionals through effective training and education. I really enjoy being here at Telford College, where as a team we can offer a wide range of health care training and education in our bespoke simulation and virtual reality facilities.



Clinical Skills

TRAINING

SKILLS LAB

Staff across health and social care are required to train and upskill in a range of clinical skills. Training courses will be provided in industry standard simulated learning environments. Telford College has 3 simulated skills labs, including two 4 bedded mock hospital wards, a maternity suite and a social care area along with a range of interactive manikins and other clinical resources.

SKILLS

Simulated practice will be facilitated by Clinical Educators promoting a safe learning environment. The training will allow participants to engage in theoretical and simulated learning across a range of clinical skills. All resources will be provided.

ASSESSMENT

During the session, participants will have the opportunity to practice clinical skills in a simulated environment and take part in a practical assessment. Following the session learners will be given a Certificate of Attendance to keep in their portfolios and provided with a competency document for completion in practice.

Health Care Support Worker

ACADEMY

SESSION CONTENT

The Health Care Support Worker (HCSW) Academy is a two-week Enhanced Induction Programme with “hands on” practical sessions in our “hospital environment” Skills Lab which has industry standard facilities. In addition, successful candidates undertake online learning towards the Care Certificate Level 1 and other classroom-based learning.

ELIGIBILITY

Applications for the HCSW role is via NHS Jobs. Upon successful application and interview candidates will be given a start date for the HCSW Academy which runs every month with a standardised timetable. The programme is suitable for those who are new to care or have previous experience, in care roles based in the NHS or Social Care.



TO BOOK, PLEASE VISIT:

WWW.TELFORDCOLLEGE.AC.UK/JOIN-US/OUR-COURSES/HSC-TRAINING-ACADEMY





Venepuncture

SESSION CONTENT

This venepuncture course covers the theory and practical skills required to be able to take venous blood samples from adults and is suitable for anyone working within a healthcare environment who will undertake this skill as part of their role.

ELIGIBILITY

This course is suitable for Health Care Practitioners who will be performing venepuncture as part of their clinical role. The learner will need to be supported in their workplace to gain experience by a practitioner who is proficient in the skill and who will sign to confirm that the learner has gained competence in practice.

4 HOUR
SESSION

£75
PER DELEGATE

Cannulation

PERIPHERAL

SESSION CONTENT

This cannulation course covers the theory and practical skills required to be able to cannulate the adult patient and is suitable for anyone working within a healthcare environment who will undertake this skill as part of their role.

ELIGIBILITY

This course is suitable for Health Care Practitioners who will be performing cannulation as part of their clinical role. The learner will need to be supported in their workplace to gain experience by a practitioner who is proficient in the skill and who will sign to confirm that the learner has gained competence in practice.

4 HOUR
SESSION

£75
PER DELEGATE



**4 HOUR
SESSION**

Administration of Vitamin B12

IM INJECTION

SESSION CONTENT

This course covers the theory and practical skills required to be able to administer Intra-Muscular Vitamin B12 to an adult patient and is suitable for anyone working within a healthcare environment who will undertake this skill as part of their role.

ELIGIBILITY

This course is suitable for Health Care Practitioners who will be performing Vitamin B12 IM injection administration as part of their clinical role. The learner will need to be supported in their workplace to gain experience by a practitioner who is proficient in the skill and who will sign to confirm that the learner has gained competence in practice.

**£75
PER DELEGATE**

12 Lead ECG Recording

FOR HCAS

**4 HOUR
SESSION**

SESSION CONTENT

This course covers the theory and practical skills required to be able to record a 12 lead ECG on an adult patient and is suitable for Health Care Assistants working within a healthcare environment who will undertake this skill as part of their role.

ELIGIBILITY

This course is suitable for Health Care Assistants who will be performing ECG recordings as part of their clinical role. The learner will need to be supported in their workplace to gain experience by a practitioner who is proficient in the skill and who will sign to confirm that the learner has gained competence in practice.

**£50
PER DELEGATE**



Managing Deterioration

ACUTE AND COMMUNITY CARE

SESSION CONTENT

This session aims to support health care practitioners in identifying the early signs of deterioration in patients using NEWS 2 and A-E Assessment, communicating with multi-disciplinary teams, and taking early action.

ELIGIBILITY

This course is suitable for Health Care Professionals caring for adults in acute and community settings.

6 HOUR
SESSION

£100
PER DELEGATE

Managing Deterioration

CARE HOMES AND SOCIAL CARE

SESSION CONTENT

This session aims to support care home and social care practitioners in identifying the early soft signs of deterioration in residents, communicating with multi-disciplinary teams, and taking early action when there are concerns.

ELIGIBILITY

This course is suitable for Health Care Professionals caring for adults in acute and community settings.

6 HOUR
SESSION

£100
PER DELEGATE



Stoma Management

4 HOUR
SESSION

SESSION CONTENT

This session will cover theoretical and practical knowledge so learners feel comfortable and competent caring for people with a stoma and will include the correct way to care for a stoma and how to identify and manage potential complications.

ELIGIBILITY

This course is suitable for all Health and Social Care Practitioners who will be performing stoma care as part of their healthcare role.

£50
PER DELEGATE

Cardiac Assessment

AND ECG

4 HOUR
SESSION

SESSION CONTENT

This session is suitable for all registered healthcare professionals who wish to gain or update their skills in cardiac assessment and will also cover taking ECGs.

ELIGIBILITY

This course is suitable for Health Care Practitioners who will be performing cardiac assessment and taking ECG recordings as part of their clinical role. The learner will need to be supported in their workplace to gain experience by a practitioner who is proficient in the skill and who will sign to confirm that the learner has gained competence in practice.

£50
PER DELEGATE



Neurological

OBSERVATIONS AND ASSESSMENT

SESSION CONTENT

This session is suitable for all registered healthcare professionals who wish to gain or update their skills in neurological observations and also includes seizure management.

ELIGIBILITY

This course is suitable for Health Care Practitioners who will be performing neurological observations as part of their clinical role.

**4 HOUR
SESSION**

**£50
PER DELEGATE**

Skin Integrity

SKIN TEAR MANAGEMENT & PRESSURE ULCER PREVENTION

SESSION CONTENT

This session will cover how to assess, manage, and take appropriate measures to reduce the risk of people developing skin tears and pressure ulcers.

ELIGIBILITY

This course is suitable for Health Care Professionals caring for adults in acute and community settings.

**4 HOUR
SESSION**

**£50
PER DELEGATE**



4 HOUR
SESSION

£50
PER DELEGATE

4 HOUR
SESSION

£30
PER DELEGATE

Respiratory Assessment

CHEST AUSCULTATION

SESSION CONTENT

This session is suitable for all registered healthcare professionals who wish to gain or update their skills in respiratory examination.

ELIGIBILITY

This course is suitable for Health Care Practitioners who will be performing respiratory assessment and chest auscultation as part of their clinical role. The learner will need to be supported in their workplace to gain experience by a practitioner who is proficient in the skill and who will sign to confirm that the learner has gained competence in practice.

Clinical Observations and Sepsis Awareness

FOR HCAS

SESSION CONTENT

This session will teach you how to correctly take a person's physiological vital signs (including manual blood pressure recording) and will contain theory and simulated practice within a clinical skills learning environment. Theory content will include related physiology, risk factors and recognition of signs and symptoms including early management aligned to national guidance.

Simulated practice will be facilitated by a Clinical Educator promoting a safe learning environment. Following the session learners will be given a Certificate of Attendance.

ELIGIBILITY

This course is suitable for all Health and Social Care Practitioners who will be recording clinical observations as part of their role.



English and Maths

UPSKILLING

SESSION CONTENT

These sessions are aimed at those who want to improve their knowledge of either English or Maths.

ELIGIBILITY

This course is suitable for anyone working across the sector who wants to improve either English or Maths or both. During the courses there will be assessments. On completion there will be the opportunity to progress onto an English or Maths functional skill qualification.

DURATION

2 days- to be delivered at various sites including Telford College.

COST

Free



English and Maths

FUNCTIONAL SKILLS

SESSION CONTENT

These sessions are aimed at those who want to improve their knowledge of either English or Maths. They have qualifications attached to them. Level 2 is equivalent to GCSE and will allow entry/ progression onto many other courses such as degree apprenticeships and university courses.

ELIGIBILITY

This course is suitable for anyone working across the sector who wants to improve either English or Maths.

DURATION

16 week courses or 3 day intensive courses available.

COST

Free



Digital Skills

SESSION CONTENT

Don't know where to start? Frightened of breaking something? Then this is perfect for you. From logging on to downloading apps and staying safe online.

ELIGIBILITY

This course is suitable for anyone working across the sector who wants to improve their Digital skills. During the courses there will be assessment. On completion there will be the opportunity to progress onto another Digital course.

DURATION 3 HOUR SESSION

COST FREE



Introduction to Word

SESSION CONTENT

These sessions are for those people who need to know something or more about Word. We will assist your development and skills in this package, building confidence for you to use this both effectively and efficiently.

ELIGIBILITY

This course is suitable for anyone working across the sector who wants to improve Word.

DURATION 3 HOUR SESSION

COST FREE





Introduction to Excel

SESSION CONTENT

These sessions are for those people who need to know something or more about Excel. We will assist your development and skills in this package, building confidence for you to use this both effectively and efficiently.

ELIGIBILITY

This course is suitable for anyone working across the sector who wants to improve Excel.

DURATION 3 HOUR SESSION

COST FREE



Introduction to Powerpoint

SESSION CONTENT

These sessions are for those people who need to know something or more about Powerpoint. We will assist your development and skills in this package, building confidence for you to use this both effectively and efficiently.

ELIGIBILITY

This course is suitable for anyone working across the sector who wants to improve Powerpoint.

DURATION 3 HOUR SESSION

COST FREE



SHORT COURSES

INTRODUCTION

We offer a range of level 2 qualifications aimed at those already working in the sector looking to upskill, but also for those looking for a career change or simply to extend their knowledge.

These 3–4 day courses are delivered in a variety of ways and can be tailored to suit your needs. This can be consecutive days or over a period of time. These can be attended onsite at college, or we can bring the training to you. These sessions are fully funded (subject to funding eligibility) and on completion you will receive a certificate from the awarding body.



LEVEL 2 CERTIFICATE IN

UNDERSTANDING CHILDREN AND YOUNG PEOPLE'S MENTAL HEALTH

SESSION CONTENT

This course aims to increase your knowledge and understanding of children and young people's mental health disorders, understand issues they are facing and to learn tools and strategies to support them appropriately and help them to build resilience.

We will explore the impact on wellbeing and the factors that may make a person more vulnerable and associated behaviours, anxiety and depression.

ELIGIBILITY

Suitable for anyone with an interest in this area, working in this area or hoping to upskill. Suitable for learners aged 19 and above.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility

LEVEL 2 CERTIFICATE IN

UNDERSTANDING AUTISM

SESSION CONTENT

This course aims to help you develop your understanding of autism and how you can support individuals with autism in a range of settings, whether you work in health, care schools or in any role where you have contact with individuals who have autism.

We will explore the characteristics of autism and what makes each person unique. The course promotes a person-centred approach and will provide you with the skills to ensure that the individuals you support will not be faced with barriers in achieving and leading a fulfilled life.

ELIGIBILITY

Suitable for anyone with an interest in this area, working in this area or hoping to upskill. Suitable for learners aged 19 and above.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility



MEDICATION IN HEALTH AND SOCIAL CARE

SESSION CONTENT

This course is designed for learners wishing to develop their understanding of the safe handling of medication. It provides the knowledge and understanding of different types of medication and their use, the procedures for obtaining, storing, administering and disposing of medication.

This course will also cover legislation, and the audit process related to medication and issues of responsibility and accountability and correct record-keeping.

ELIGIBILITY

This qualification is suitable for workers within the health and social care sector who have a responsibility for medication administration as part of their role. Suitable for learners aged 18 and above.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility



UNDERSTANDING BEHAVIOUR THAT CHALLENGES

SESSION CONTENT

This course is designed to increase your awareness and understanding of behaviour that challenges and its effects. You will explore why people behave the way they do and develop skills to manage challenging behaviour in an appropriate way.

By completing this course, you will develop in-depth knowledge of behaviour that challenges which could support progression onto other appropriate qualifications and into relevant employment in the health and social care sector.

ELIGIBILITY

This qualification would be valuable to learners already working in health and social care settings.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility



PRINCIPLES OF TEAM LEADING

SESSION CONTENT

This course will expand your knowledge on the principles of leading a team alongside the skills needed to be an effective team leader and communicate with a range of stakeholders. It aims to develop and enhance your practical skills to become a successful team leader and improve morale within the workplace.

ELIGIBILITY

The qualification is aimed at learners who wish to gain further skills to develop their careers and progress in the workplace. It is suitable for anyone who is new to a team leading role, or those who are hoping to become a team leader as they advance their careers.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility

LEVEL 2 AWARD NCFE

STROKE AWARENESS

SESSION CONTENT

This course aims to develop your understanding of stroke and how you can support affected individuals. It will help you to understand the crucial effects of a stroke and what guidance and support can be provided to the individual and/or their carers.

It will develop your knowledge of the different types of stroke, signs and symptoms of stroke and their effects, and how to respond in an emergency incident.

ELIGIBILITY

This qualification is suitable for a wide range of workers and prospective workers within the health and social care sector and is suitable for learners aged 16 and above.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility



FALLS PREVENTION

SESSION CONTENT

This course will increase your awareness and understanding of falls and how to prevent them. You will gain knowledge on the impacts and consequences of a fall, in addition to the risks and hazards which contribute to them.

The course also covers the importance of recording and reporting any incidence of falls, to ensure that interventions can be put in place to reduce risk and reoccurrence.

ELIGIBILITY

This qualification is aimed at anyone working in a healthcare or social care environment, particularly those that support or have contact with older people who have an increased risk of falls.

DURATION 1 day a week over 4 weeks

COST Funded subject to eligibility



LEVEL 2 AWARD IN

Counselling Skills

SESSION CONTENT

This introductory course is perfect for those interested in understanding basic counselling skills and techniques. Ideal for individuals working in support roles or those looking to enhance their communication and empathy skills, the course covers essential skills like active listening, establishing rapport, and understanding non-verbal cues. Through interactive sessions and practical exercises, learners build a foundation in effective communication, self-reflection, and interpersonal skills. This course is a stepping stone for further study in counselling and related fields.

ELIGIBILITY

You should have a keen interest in working with people and good interpersonal skills.

**12
WEEKS**

FUNDED
*SUBJECT TO ELIGIBILITY

LEVEL 3 CERTIFICATE IN

Counselling Skills

SESSION CONTENT

Designed for those looking to deepen their counselling knowledge, this course builds on skills learned at Level 2 or through other lived experiences. It introduces key counselling theories, ethical practices, and advanced communication techniques, preparing students for more specialised study or a career in counselling. Students engage in practical role-plays, case study analyses, and discussions to refine their skills in empathy, active listening, and self-awareness. Ideal for those seeking a pathway to a formal counselling qualification or to enhance their work in people-focused professions, this course provides the groundwork needed for a Level 4 diploma in Counselling to become a qualified therapist.

ELIGIBILITY

You should have a keen interest in working with people and good interpersonal skills, in addition to a GCSE/Functional Skills qualification in English or Maths.

**1 YEAR
COURSE**

**£TBC
PER DELEGATE**

Step into Health & Social Care

SESSION CONTENT

The course covers qualifications such as customer service and introduction to the sector. There is also the opportunity to undertake work experience, and you will have the opportunity to meet with employers and have support in writing CV and interview preparation.

ELIGIBILITY

This course is aimed at those looking for employment within health and social care. It is also suitable for those looking for a career change or those looking to get back into work following a career break.

DURATION

This 2 week course is run every month. 9.30-2.30 at various venues across the county.

COST

Free * subject to eligibility.



Level 2 Adult Social Care

CARE CERTIFICATE

SESSION CONTENT

The Department of Health and Social Care (DHSC) has introduced a new Level 2 qualification for the adult social care workforce. This qualification, which has been developed from the 15 widely used Care Certificate standards, is part of the Government commitment to recognising the care workforce for the professional career it is.

Currently over 50% of the workforce do not hold an accredited qualification but the sector is filled with experienced and committed colleagues who deserve to be acknowledged for the skilled care they provide.

Under the Department's current plans, it is encouraged for care providers to prioritise enrolling staff who do not hold a relevant qualification on to the Level 2 Adult Social Care Certificate qualification to enable them to benefit from gaining one.

ELIGIBILITY

This qualification is available to those aged 19+ and will take around 6-8 months to achieve. This does not include any English or Maths content but can be studied alongside.

DURATION

6-8 months.

COST

The DHSC has funding that allows adult social care employers to claim funding for certain training courses and qualifications on behalf of eligible care staff. Eligible employers can claim funding for the Level 2 Adult Social Care Certificate on behalf of eligible care staff for up to £1500 per qualification. For the Level 2 Adult Social Care Certificate, a combined claims model will apply, wherein employers must claim 60% of the reimbursement value upon their employee starting the qualification, with the remaining 40% reimbursement provided upon proof of course completion.

Adult Care Diploma

LEVEL 2

SESSION CONTENT

This qualification covers the underpinning knowledge and skills needed, when working in an adult care setting. There will be a combination of assessment methods for this qualification, including assessment in the workplace. Throughout the process there will be a combination of mandatory and chosen units. You will be supported by your assessor online, in person and face to face.

ELIGIBILITY

Suitable for those with experience in the sector aged 19+ who have ideally completed the Care Certificate.

**1 YEAR
ONLINE
SELF-STUDY**
WITH ASSESSOR SUPPORT

FREE
* subject to eligibility

Health Care Support Worker

LEVEL 3

SESSION CONTENT

Health Care support staff can work in a variety of different settings within the NHS and private care facilities. The role is to provide assistance to Health Care professionals in diagnosing, treating and caring for patients. This qualification is designed to provide existing Health Care workers with the knowledge, understanding and skills required to work in a range of Health Care support settings. The qualification has mandatory and optional units, and a range of different assessment methods are used to enable assignments to reflect creativity. The mandatory units cover core competencies, and the optional units allow learners to choose from a variety of specialist areas to tailor the qualification to their needs, interests and to reflect the context of their work.

ELIGIBILITY

Suitable for those with experience in the sector aged 19+, grade 4 or equivalent in English. Someone with excellent time management and organisational skills.

**1 YEAR
ONLINE
SELF-STUDY**
WITH ASSESSOR SUPPORT

FREE
* subject to eligibility

Health Professionals

SESSION CONTENT

The Health Professionals route equips you with the skills you need for an exciting, challenging career in the health service. You'll be introduced to the healthcare system and discover the underpinning principles of care and reflective practice. The course holds UCAS points to allow entry into University to courses such as nursing, midwifery, paramedic science.

ELIGIBILITY

This course is aimed at those wanting to progress onto university. You will need 3-5 GCSEs at grade C or above, including Maths and English. Routes are available if you need to attain GCSE Maths/English.

DURATION SEPTEMBER TO JUNE

COST FUNDING IS AVAILABLE



Social Science

SESSION CONTENT

This pathway provides you with an overview of a range of different aspects of social science. It's ideal for anyone looking to progress into a career working with other people, either in a caring, supportive or analytic way. The course holds UCAS points to allow entry into University to courses such as teaching, social work, criminology.

ELIGIBILITY

This course is aimed at those wanting to progress onto university. You will need 3-5 GCSEs at grade C or above, including Maths and English. Routes are available if you need to attain GCSE Maths/English.

DURATION SEPTEMBER TO JUNE

COST FUNDING IS AVAILABLE

Science Pathway

SESSION CONTENT

Studying the science pathway provides a foundation for a range of science and health degrees, for example, forensic science, applied science or biology. You'll study the three key science topics; biology, chemistry and physics, alongside the skills you need for academic success. The course holds UCAS points to allow entry into University to courses such as radiography, biomedical science, veterinary nursing.

ELIGIBILITY

This course is aimed at those wanting to progress onto university. You will need 3-5 GCSEs at grade C or above, including Maths and English. Routes are available if you need to attain GCSE Maths/English.

DURATION SEPTEMBER TO JUNE

COST FUNDING IS AVAILABLE



Pre - Access to Higher Education

SESSION CONTENT

Always wanted to pursue a higher-education qualification but not sure where to start? This study skills programme has been specially designed to prepare you for your academic journey through Higher Education. It will develop academic skills including research, writing, referencing and IT skills. You will have opportunities to discuss your career aspirations, your strengths and any areas for development.

ELIGIBILITY

This course is aimed at those wanting to progress into university. There are no entry requirements, just a desire to study.

DURATION 12 HOURS IN TOTAL AT VARIOUS TIMES- PLEASE ENQUIRE.

COST FUNDING IS AVAILABLE



Health Care Support Worker

LEVEL 2 APPRENTICESHIP

SESSION CONTENT

Health Care Support Worker apprenticeship will be based clinically on a ward, working under the direct supervision of qualified staff to deliver high-quality, patient care for all patients and their families/carers. You will learn to develop your knowledge to that of a competent Health Care Support Worker and contribute to compassionate care. There are opportunities to progress further throughout the bands, such as nursing.

ELIGIBILITY

Minimum age of 17, 3 year residency rules met, Maths and English at GCSE 4 or above / FS Level 2 already achieved or to be working towards and have completed successfully ahead of Gateway.

DURATION

12 months plus 3 months for end point assessment.

COST

Free



Business Administration

LEVEL 3 APPRENTICESHIP

SESSION CONTENT

This is for those whose role may involve working independently or as part of a team and will involve developing, implementing, maintaining and improving administrative services. Business administrators develop key skills and behaviours to support their own progression towards management responsibilities.

ELIGIBILITY

You should have a keen interest in working with people and good interpersonal skills, in addition to a GCSE/Functional Skills qualification in English or Maths.

DURATION

12 months plus 3 months for end point assessment.

COST

TBC

Coming Soon:

Pharmacy Technician Apprenticeship - Level 3



TELFORD COLLEGE OFFERS MANY OTHER APPRENTICESHIPS – PLEASE VISIT:
WWW.TELFORDCOLLEGE.AC.UK/JOIN-US/OUR-COURSES/APPRENTICESHIPS

Emergency First Aid at Work

SESSION CONTENT

This course will allow the individual to be a registered first aid provider in their chosen sector. The first aid at Work training course, which conforms with HSE guidance, provides a comprehensive set of practical skills needed by first aiders in most workplaces, giving both the ability and knowledge to deal with first aid emergencies. It meets the standards required to help comply with Health and Safety (first aid) regulations.

ELIGIBILITY

This course is suitable for anyone who requires the course to work within their chosen sector.

FACILITATOR

Clinical Educator

**1 DAY
SESSION**

**£50
PER DELEGATE**

Paediatric Emergency First Aid

SESSION CONTENT

This comprehensive one day course covers a wide range of CPR and first aid skills related to children and includes the Emergency Paediatric Emergency first aid syllabus and also equips the first-aider to apply emergency first aid to a range of specific injuries and illnesses.

ELIGIBILITY

This course is suitable for anyone who requires the course to work within their chosen sector.

FACILITATOR

Clinical Educator

**1 DAY
SESSION**

**£50
PER DELEGATE**



Developing Effective Communication Skills

SESSION CONTENT

This interactive session is suitable for anyone wanting to improve their communication skills at work. We will explore different communication styles and how we can adapt our communication to become more effective. We will also explore barriers to communication and how this can impact on you and others. We will also look at some useful tools we can use that can help us to continually improve our communication in the workplace and beyond.

ELIGIBILITY

This course is suitable for all Health and Social Care Practitioners.

FACILITATOR

Clinical Educator

**1 DAY
SESSION**

**£60
PER DELEGATE**

Understanding and Managing Difficult Conversations

SESSION CONTENT

This interactive session is suitable for anyone who would like to gain more confidence in managing difficult and challenging conversations at work. We will explore different types of communication behaviors and how we can gain insight into them. We will also look at some useful communication tools to support you in having those difficult conversations.

ELIGIBILITY

This course is suitable for all Health and Social Care Practitioners.

FACILITATOR

Clinical Educator

**1 DAY
SESSION**

**£60
PER DELEGATE**

BTEC LEVEL 3 AWARD IN

Education and Training

SESSION CONTENT

The course will provide the knowledge, understanding and skills needed to prepare for teaching in a specific occupational area. The qualification also provides career development opportunities for those already in work.

ELIGIBILITY

This course is suitable for anyone working across the sector who is educating or training within their role or for those looking to move into a teaching role.

This is delivered at Telford College, or at the hospital sites

6 DAYS
OVER SEVERAL
WEEKS

FREE

Fully funded for STW-ICS employees.

Level 5 Diploma in Teaching

FURTHER EDUCATION AND SKILLS

SESSION CONTENT

This qualification is designed to provide individuals working in the sector with teaching and training responsibilities, the knowledge, and skills to teach in a range of contexts. There is a significant practice requirement as this qualification will assess and provide evidence of, competence when undertaking teaching and/or training responsibilities.

ELIGIBILITY

You should already be in employment in a teaching/ training role or have access to a placement of 250 hours.

**UP TO
2 YEARS**

**£TBC
PER DELEGATE**

Higher Education in Health and Social Care

ELIGIBILITY

These modules are aimed at those working in the health or social care sector. The flexibility of modular study allows individuals to pick and choose relevant modules at level 4 and level 5, rather than commit to a full 2-year study programme.

DURATION

Each module is made up of two units and both units must be completed to gain the full module credits. The commitment is 3 hours a week per unit and will be a combination of face to face and blended learning.

COST

Cost is fully funded until Summer 2025 or lifelong learning loan can be used to fund.

Assistant Practitioner – Level 5

SESSION CONTENT

This qualification has been designed for those working as or seeking to become trainee assistant practitioners and, ultimately, assistant practitioners in healthcare. Assistant practitioners work in diverse healthcare environments, including the NHS and independent sector, e.g. primary, secondary and tertiary care, diagnosis, therapeutic inpatient and outpatient departments, theatres, GP practices, community settings, rehabilitation services.

ELIGIBILITY

This qualification is aimed at those in employment who want to progress onto assistant practitioner roles. There are a number of pathways including pharmacy, community care, operating department practitioner, maternity and urgent care.

DURATION

2 years- 1 day a week in college to gain a full HND

COST

This can be individually funded through student finance or your employer can meet the cost.



Module 1

Stepping into management in Health & Social Care

2 units at 15 credits each = 30 credits

Unit 12- Level 5

Team & Individual Leadership: Mentoring & Coaching Others

Unit 11- Level 5

Meeting the Needs of Individuals with Long-term Health needs

Module 2

Planning Care in Practice

2 units at 15 credits each = 30 credits

Unit 13- Level 5

End of Life Care Planning & Support

Unit 10- Level 5

Planning Care in Practice

Module 3

Applied Anatomy, Physiology and integrated health and social care

2 units at 15 credits each = 30 credits

Unit 3- Level 4

Supporting the Individual Through Integrated H&S Care

Unit 7- Level 4

Applied Anatomy & Physiology



TO BOOK, PLEASE VISIT:

WWW.TELFORDCOLLEGE.AC.UK/JOIN-US/OUR-COURSES/HSC-TRAINING-ACADEMY





TO BOOK, PLEASE VISIT:
WWW.TELFORDCOLLEGE.AC.UK/JOIN-US/OUR-COURSES/HSC-TRAINING-ACADEMY